

# BACHELORS WALK DENTAL

MEMBERSHIP PLAN



## HOW DO I JOIN?

Joining is simple - complete the direct debit mandate and registration form at reception. The monthly amount will be collected on the 1st of every month. Direct debit is simple, safe and a great way of budgeting for your essential dental needs and you are covered by the direct debit guarantee.

## WHAT HAPPENS NEXT?

Our dental plan is administered by a local management company Quality Plan Ltd. When you become a member, our welcome team will provide you with a copy of the Worldwide Dental Emergency Assistance Scheme Handbook, a copy of Quality Plan's Privacy Policy and a copy of your plan registration agreement. You should then receive notification from Quality Plan Ltd detailing your registration number and monthly payment.

## HOW WILL I RECOGNISE THE PAYMENT ON MY BANK STATEMENT?

Your monthly repayment will be shown as Quality Plan Ltd. Bachelors Walk Dental will not appear on your statement as we have contracted Quality Plan Ltd to administer our membership plan.

## WHO DO I NOTIFY IF MY BANK DETAILS CHANGE?

You should contact Quality Plan Ltd who will liaise with you regarding your change in details. Contact details will be provided to you when you receive confirmation of your membership.

## WHAT HAPPENS IF MY CIRCUMSTANCES CHANGE?

You may terminate your membership by giving one calendar month's notice to both the practice and Quality Plan Ltd.

\*The Worldwide Dental Emergency Assistance Scheme is a scheme established to offer support and assistance to dental plan patients who request treatment following a dental trauma and/or dental emergency or oral cancer. The Scheme responds to requests for assistance on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, it has no obligation to provide any benefit unless it first decides (in its sole and absolute discretion) that it should provide a benefit. There are some circumstances in which the Scheme is not designed to help and these are explained in more detail in the Scheme Handbook. Each request will be looked at individually to assess the request for benefit. Certain restrictions and limitations may apply in the event that the request is accepted and it is possible that the Scheme will decide to provide no benefit.

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